



PHTS PRIVACY STATEMENT

Effective Date: December 19, 2013

Introduction

PHTS is committed to protecting your privacy. This Privacy Statement ("Statement") explains our information processing practices. It applies to any personal information you provide to PHTS and any personal information we collect from other sources. Your use of the PHTS website constitutes your agreement to and acceptance of this Statement and its revisions or updates. If you do not agree to any terms of the Statement, please do not use the PHTS website.

Throughout this Statement, "PHTS" refers to PHT Services, Ltd., including its affiliated companies (Palmetto Hospital Trust/PHTS/Palmetto Healthcare Liability Insurance Program) and their subsidiaries (also referred to as "we", "us", or "our").

Information We Collect and How We Use It

PHTS is the sole owner of the information collected on this site. We will not sell, share or rent this information to others in ways different from what is disclosed in this Statement. PHTS collects information from you in several different parts of our web site:

Personally Identifiable Information Collected In Connection with Secure, Members-Only Web Site Registration

When you request access to our secure, members-only section through our web site, we ask that you provide accurate and complete personal information about you. The personally identifiable information ("PII") we collect may include your e-mail address, username, password, full name, employee title, facility name, and phone number. We need this information in order to allow us to review and process your access request, and grant authorization as appropriate. If we do not provide you with access to our members-only section, we will provide you with the reason for our refusal to provide you with that access.

In addition, we may use this information to administer our online services and personalize the user experience for you. We may also use it to provide specific data reports or deliver electronic publications to you based on your role and facility association.

With your prior consent, we may also use your PII for additional purposes that we disclose to you.

By providing us with your PII, you consent to our collection, use and storage of this information.

Non-Personally Identifiable Information Collected During Web Site Visits

In some instances, PHTS automatically collects certain types of non-personally identifying information ("Non-PII") when you visit our websites and through e-mails that we may exchange. Automated technologies we use may include the use of web server logs to collect IP addresses and "cookies". The collection of this information will allow us to improve the effectiveness of PHTS websites and our online services.

IP Addresses

Our web server logs may collect your Internet Protocol (“IP”) address, which is a unique string of numbers that identifies your computer or networks, when you log on to our websites. As stated above, our collection of IP Addresses will allow us to improve the effectiveness of our websites and our online services.

Cookies

PHTS collects information during your visit to a PHTS website through the use of cookie technology. A cookie is a piece of programming information contained in a very small text file that is placed in your Internet browser or elsewhere on your hard drive. You can control acceptance of cookies by modifying your Internet browser preferences. You have the ability to accept all cookies, to be notified when a cookie is set, or to reject all cookies.

Please note that, if you choose to block all cookies (including essential cookies) you may not be able to access all or part of our site and may be unable to use those services or engage in activities that require the placement of cookies. PHTS uses cookies to distinguish you from other users of our website, and allows for certain capabilities including the “Remember me next time” feature on the Login In page.

For more detailed information about cookies, you may wish to visit www.allaboutcookies.org.

Information We Share

We do not rent, sell or otherwise disclose PII with unaffiliated third parties for their own marketing use. We may disclose your information to service providers we have retained to perform services on our behalf. These service providers are contractually restricted from using or disclosing the information except as necessary to perform services on our behalf or to comply with legal requirements.

We may disclose PII (i) if we are required to do so by law or legal process, (ii) in response to law enforcement authority or other official government requests, (iii) when we believe disclosure is necessary or appropriate to prevent physical harm, financial loss, or to otherwise protect our rights or property, or the safety of our members, users, or employees, (iv) in connection with an investigation of suspected or actual illegal activity or (v) in the event that PHTS is subject to a merger or acquisition to the new owner of the business. Disclosure may also be required for company audits or to investigate a complaint or security threat.

Links to Other Websites Found On Our Site

This web site contains links to other sites. Please be aware that PHTS does not claim any responsibility for the privacy practices of such other sites. We encourage you to be aware when you leave our site and to read the privacy statements of each and every web site that collects PII.

Security

We take commercially reasonable precautions to protect your PII and we have security measures in place to protect the loss, misuse and alteration of the information under our control. However, no security system is impenetrable, and PHTS cannot guarantee the security of its websites, nor can PHTS guarantee that the information that you supply to PHTS will not be intercepted while being transmitted over the Internet.

Security of Information

Information submitted via the Internet, including through a web page or e-mail is subject to interception or incorrect routing, and the Internet is not a fully secure communications channel. Please consider this prior to submitting any information to PHTS via our websites. While PHTS follows generally accepted industry standards to protect the information submitted to us, no method of transmission over the Internet, or method of electronic storage, is 100 percent secure. Therefore, while PHTS strives to use commercially acceptable means to protect your PII, PHTS cannot guarantee its absolute security.

How To Correct or Update Your Personal Information

If your information changes (such as a zip code or email address), we will endeavor to update or remove that information provided to us upon notice from you. To make changes to your account, please contact PHTS and ask to speak to your main point of contact or use the information found on the Contact Us portion of the web site: <http://www.phts.com/About/contact.aspx>.

How to Limit the Sharing and Use of Your Information

Our users are given the opportunity to “opt out” of receiving our electronic publications. To unsubscribe from all mailings or an individual mailing please follow the instructions provided in the given publication.

To delete your online account or for any other matters, please contact PHTS and ask to speak to your main point of contact or use the information found on the Contact Us portion of the web site. <http://www.phts.com/About/contact.aspx>.

Changes to this Statement

We may update this Statement from time to time, and you agree to be bound by those updates or revisions. We encourage you to periodically review this Statement so that you will be aware of our privacy practices.

Contact Us

If you have any questions about this Privacy Statement, you may contact us using the information found on the Contact Us portion of our website: <http://www.phts.com/About/contact.aspx>.